New App-Indeva
On the way towards Industry 4.0

A further innovation for INDEVA manipulators, the state of the art INtelligent DEVices for hAndling.

App-Indeva is a virtual INDEVA service engineer always at your site for machine data capture and analysis, diagnostic and real time trouble shooting whenever it is needed.
App-Indeva, based on an originally designed app suitable for smartphone or tablet that can be connected via wifi to the lift assistor, features real-time capability to collect and analyze machine data and to provide the derived insights to operator, maintenance staff or remote Indeva service centre. In addition, with App-Indeva, the manuals, technical doc and drawings of the specific machine are always at hand on your smartphone or tablet. If you are using an Indeva manipulator equipped with App-Indeva you will increase your machine availability time.

In fact, App-Indeva:

• **REDUCE TIME FOR DIAGNOSIS AND TROUBLE SHOOTING BY YOUR STAFF**
  You will not need a qualified engineer to read machine parameters and diagnostic signals from the machine display because App-Indeva provides precise and self-explanatory information clearly displayed thru a user-friendly interface on your smartphone or tablet. Even a worker without technical competence can read and understand machine status, diagnose a possible malfunction and decide what is needed to fix it.

• **REDUCE TIME FOR COMMUNICATION WITH INDEVA SERVICE CENTRE**
  If you need assistance from Indeva Service Centre, you can transmit precise information about the machine status by means of a simple click in the App-Indeva on your smartphone: an Indeva engineer will receive your request in real time and will be able to assess the proper solution. No waste of time due to transmission of unclear or incomplete information, App-Indeva will do the job just right and precisely for you. An Indeva engineer remotely located can examine the assistor, and guide local personnel, as if he were present on-site.

• **REDUCE TIME FOR MALFUNCTION REPAIR BY INDEVA STAFF**
  In most cases, you will be able to intervene and solve the problem yourself; but even if an Indeva engineer will have to intervene on site, he will know in advance the machine status, what the problem is and will be able to fix it in a very short time.